

# Frequently Asked Questions



**Q: What is the Automotive Aftermarket Charitable Foundation (AACF)?**

A: The AACF is a 501c3 non-profit organization that helps automotive aftermarket industry members and their immediate family members when they need it most.

**Q: How long has AACF been around?**

A: For 60+ years.

**Q: Who does the AACF help?**

A: Automotive aftermarket industry members and their immediate family members. This includes field team members and corporate team members in the automotive aftermarket industry.

**Q: Does it matter where I live?**

A: AACF helps automotive aftermarket industry teammates and immediate family members throughout the United States.

**Q: Do I have to be a member of any organization to apply for help?**

A: No, you only need to be working in the automotive aftermarket industry or have an immediate family member who works in the automotive aftermarket industry to apply for help. You must be employed in the industry for at least one year with the same company or 3 years with different industry companies.

**Q: How do I apply for help?**

A: Applying for help is easy. Please complete the information on our website (<https://www.aftermarketcharity.org/get-help>) and hit submit. Should you have any questions, email [info@AftermarketCharity.org](mailto:info@AftermarketCharity.org).

**Q: Can someone apply on my behalf?**

A: People can contact AACF on your behalf and help you complete the application process. Please know that there is information that someone may not know about you recognized in the application that must be completed to apply for assistance. If someone is completing the application on your behalf, we recommend that you, or someone who is very close to you and knows/has access to this information, be available for questions while they are completing the application.

**Q: How long does it take to get funds?**

A: We pride ourselves in our efficiency because we know that when people need help time is not always on our side. We can help much faster than most employer and government programs (like FEMA) and will do everything possible to expedite the process. Requestors can help by making sure applications are completed in their entirety to eliminate the back and forth.

**Q: How much money will I receive?**

A: The amount will vary based on the applicant's needs; on a case-by-case basis. On average, support is around \$3,000.

**Q: Can I apply for help from AACF if I have received help from AACF before?**

A: Most grants are one-time support, but each case is looked at individually.

**Q: What types of situations qualify for support from AACF?**

A: AACF will do our best to support people when they need it most. Below are just a few categories for support. We encourage you to contact us should you be facing a life-altering event and we will do our best to assist.

- **Emergencies:** Medical or catastrophic life changing emergency need.
- **Family Needs:** Immediate family member, spouse, or child(ren) that requires assistance.
- **Natural Disasters:** Fires, tornadoes, hurricanes, and earthquakes.
- **Illness or Death:** Interruption of income, excessive medical bills.
- **Financial Hardships:** Other financial hardships.

**Q: Does impact from a natural disaster qualify for help?**

A: Yes, we help automotive aftermarket industry team members who have been impacted by a natural disaster. Knowing the obstacles during a natural disaster, we have a different application to try to streamline the process. The application is available: <https://www.aftermarketcharity.org/images/downloads/ShortApplication-NaturalDisaster2023.pdf>. Should you have questions please email [info@AftermarketCharity.org](mailto:info@AftermarketCharity.org).

**Q: Who do I contact if I have more questions?**

A: Please contact AACF via email ([info@AftermarketCharity.org](mailto:info@AftermarketCharity.org)) or phone (772-286-5500). Your Human Resources department may be another great resource and they can reach out to us on your behalf as well.

**Q: What is the fax number for AACF if I do not have access to a computer and need to fax my application?**

A: 916-471-0298

**Q: I'm interested in sharing this information with my company/a company I know. Do you have any corporate programs?**

A: Yes, AACF has an Awareness Partner Program that is designed to support communications initiatives between a company and the organization's employees. There is no cost to participate, and it is a great way for a company to help AACF identify aftermarket families in need. To learn more about the Awareness Partner Program please visit [www.aftermarketcharity.org](http://www.aftermarketcharity.org) and select Awareness Partner Programs on the homepage and then select Awareness Partner Program. You can also contact AACF Executive Director John Kairys ([John@AftermarketCharity.org](mailto:John@AftermarketCharity.org)) for more information about the Awareness Partner Program.

**Q: Does AACF accept donations?**

A: AACF very much appreciates financial contributions from individuals and companies. Your support allows us to continue serving the automotive aftermarket community and helping people in need when they need it most. Please contact AACF Executive Director John Kairys ([John@AftermarketCharity.org](mailto:John@AftermarketCharity.org)) if you are interested in learning about opportunities to give back to AACF and the automotive aftermarket industry.

**Q: Is AACF run by a board of directors?**

A: With the exception of two full-time staff positions, AACF is run entirely by volunteers from the automotive aftermarket industry. These compassionate leaders give their time, skills and energy to minimize overhead ensuring that the donations we receive make it into the hands of individuals and families who desperately need it. For more information about the AACF board of directors visit <https://www.aftermarketcharity.org/leadership>.



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